

## Tennessee COVID-19 Rent Relief Program Preferred Language Walkthrough

1. Begin by navigating to the program sign in page <https://hornellp-se.neighborlysoftware.com/COVID-19RentRelief-tennessee/Participant>
2. Once on the sign in page, enter your account's email and password in the circled fields seen below and click the sign in button below those fields.

THDA  
COVID-19  
RENT RELIEF

Welcome to THDA's COVID-19  
Rent Relief Portal

New users must first register their account  
before signing in to the portal

[Data Privacy Policy for Neighborly Software](#)

**REASONABLE ACCOMMODATION** If you or anyone in your household is a person with disabilities and requires a specific accommodation in order to apply for this Program, please contact the THDA's 504 Coordinator at (615) 815-2165 or email [RARrequest@thda.org](mailto:RARrequest@thda.org).

**FAIR HOUSING** THDA follows all federal and state requirements related to fair housing and discrimination. THDA also takes steps to affirmatively further fair housing in Tennessee and to ensure that all of its programs are free of discrimination. To learn more about fair housing and anti-discrimination, please

Sign In Register

Email Address

Password

Remember my email address

Sign In

[Forgot your Password?](#)

3. After signing in click on the icon in the upper right-hand corner, shown below in the red circle.

Home

Good Afternoon, Austin!

THDA  
COVID-19  
RENT RELIEF

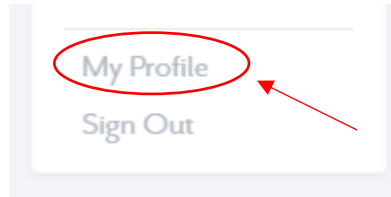
Welcome to the State of Tennessee's COVID-19 Rent Relief Program.  
The State of Tennessee is committed to accessibility for all applicants. If you require this material in an alternate format or have questions about the program, please contact us at 844-900-1112.

Start a New Application

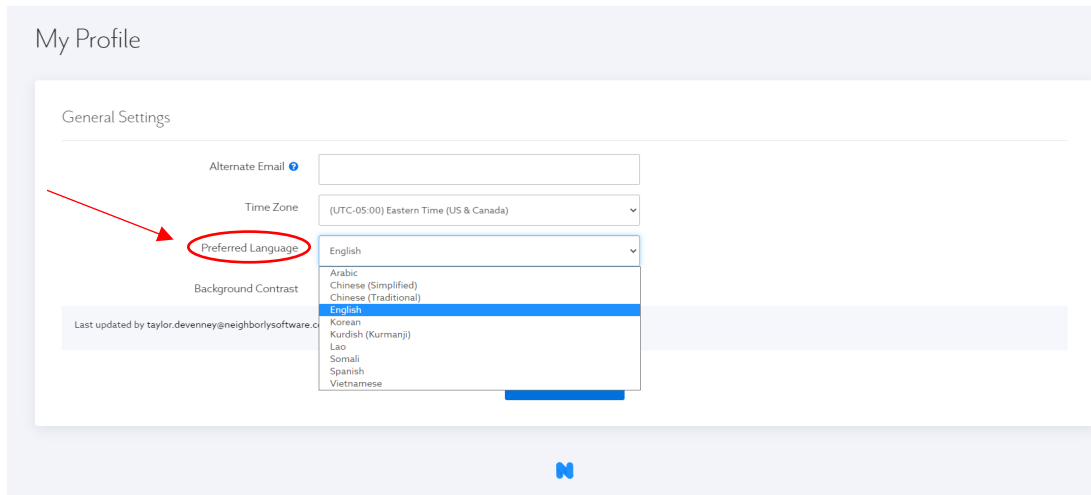
Tenant: Rental & Utility Assistance	Select this option if you are a <b>TENANT</b> applying for the COVID-19 Rent Relief and Utility Assistance Program. This program is designed to provide funds to renters delinquent on rent payments due to COVID-19 impacts.	<a href="#">Click here to start a new application</a>
Landlord: Rental Assistance	Select this option if you are a <b>LANDLORD</b> in the State of Tennessee applying for the Rent and Utility Assistance Program.	<a href="#">Click here to start a new application</a>

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4. After selecting the icon in the top right-hand corner of the page a dropdown will appear. Click the “My Profile” option from the dropdown.



5. After selecting the “My Profile” in the previous dropdown your general profile settings will appear. Click the preferred language and select your preferred language.



6. After selecting your preferred language click the “Save” button.