

Need Help Paying Your Energy Bill?



LIHEAP

Low Income Energy Assistance Program

Tennessee Housing
Development Agency

WHAT IS LIHEAP?

The Low-Income Home Energy Assistance Program (LIHEAP) is a federally funded grant program that helps income eligible households in meeting their immediate home energy needs.

LIHEAP can help you stay warm in the winter and cool in the summer through a program that reduces the risk of health and safety problems that arise from unsafe heating and cooling practices.

WHO IS ELIGIBLE?

Households that are within 60% of State Median Income guidelines can receive assistance. The LIHEAP program in your county determines if your household's income qualifies for the program.

THINGS TO NOTE:

- You don't need to have a past due energy bill
- You don't have to be on public assistance
- You can rent or own your home

WHEN TO APPLY:

- You can submit an application beginning Oct. 1st.
- Applications will be accepted through Sept. 30th (pending available funding.)
- Households can be served one time during the application period.

2024 INCOME GUIDELINES

Please use the table below to see if you potentially qualify for LIHEAP services.

Household Size	Max Gross Annual Income
1	\$28,141
2	\$36,800
3	\$45,459
4	\$54,118
5	\$62,776
6	\$71,435
7	\$80,094
8	\$88,753

* Updated Annually

* Contact local agency for more info about what is included as income.



WHAT ASSISTANCE DOES LIHEAP PROVIDE?

→ REGULAR ASSISTANCE

Regular Assistance helps families pay their heating and cooling bills. The one-time payment is sent directly to your utility company or fuel provider, and will be credited on your bill. Assistance is based on your household size, income, and fuel type.

→ CRISIS ENERGY ASSISTANCE

Crisis Assistance applicants receive the same benefit as Regular Assistance applicants. However, the Crisis component will be based on uncontrollable circumstances. Please check with your local LIHEAP agency regarding crisis eligibility.

LIHEAP helps you pay your main heating and cooling bills. These include:

- Electric • Gas • Propane • Coal • Oil
- Kerosene • Wood



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HOW DO I APPLY?

Application, along with all necessary verifications, must be submitted through the designated LIHEAP Agency in your county of residence.

TO APPLY YOU WILL NEED:

- Copy of applicant's government issued ID
- Social Security number and verification for all eligible household members or birth certificate for children under 1
- Proof of gross income for the past 30 days (4 weeks) for all household members (18 years or older) or completion of Zero Income Form if no income
- 12 month history of home energy bill (or however long you have lived at your address)
- Copy of your most recent utility bill or termination notice (if applicable)

**Additional documentation may be required*

Please contact your local agency for additional information

WHO TO CALL FOR HELP?

Contact the agency that serves your county

Blount County Community Action Agency, Inc

(865) 983-8411 *Serving: Blount*

Bradley-Cleveland CSA

(423) 479-4111 *Serving: Bradley*

Chattanooga Office of Family Empowerment

(423) 643-6434 *Serving: Hamilton*

Clarksville-Montgomery County CAC

(931) 896-1800

Serving: Montgomery

Delta Human Resources Agency (901)

476-5226

Serving: Fayette, Lauderdale & Tipton

Douglas-Cherokee Economic Authority, Inc.

(423) 587-4500

Serving: Cocke, Grainger, Hamblen, Jefferson, Monroe & Sevier

East Tennessee Human Resource Agency (ETHRA)

(865) 691-2551

Serving: Anderson, Campbell, Claiborne, Morgan, Scott, Union

Highland Rim Economic Corporation

(931) 289-4101 *Serving: Dickson, Houston,*

Humphreys & Stewart

Knoxville-Knox County CAC

(865) 546-3500 *Serving: Knox*

Metropolitan Action Commission (615)

862-8860 *Serving: Davidson*

Mid-Cumberland CAC

(615) 742-1113

Serving: Cheatham, Robertson, Rutherford, Sumner, Trousdale, Williamson & Wilson

Mid-East Community Action Agency

(865) 248-8661

Serving: Loudon & Roane

Northwest TN Economic Development Council

(731) 364-3228

Serving: Benton, Carroll, Crockett, Dyer, Gibson, Henry, Lake, Obion, & Weakley

Shelby County CSA

(901) 222-4200

Serving: Shelby

South Central HRA

(931) 433-7182

Serving: Bedford, Coffee, Franklin, Giles, Hickman, Lawrence, Lewis, Lincoln, Marshall, Maury, Moore, Perry & Wayne

Southeast Tennessee HRA

(423) 949-2191

Serving: Bledsoe, Grundy, Marion, McMinn, Meigs, Polk, Rhea & Sequatchie

Southwest HRA

(731) 989-5111

Serving: Chester, Decatur, Hardeman, Hardin, Haywood, Henderson, Madison, & McNairy

Upper Cumberland HRA

(931) 528-1127

Serving: Cannon, Clay, Cumberland, DeKalb, Fentress, Jackson, Macon, Overton, Pickett, Putnam, Smith, Van Buren, Warren & White

Upper East Tennessee HDA

(423) 246-6180

Serving: Carter, Greene, Hancock, Hawkins, Johnson, Sullivan, Unicoi & Washington