

# Need Help Paying Your Energy Bill?



## LIHEAP

Low Income Energy Assistance Program

Tennessee Housing  
Development Agency

### WHAT IS LIHEAP?

The Low-Income Home Energy Assistance Program (LIHEAP) is a federally funded grant program that helps income eligible households in meeting their immediate home energy needs.

LIHEAP can help you stay warm in the winter and cool in the summer through a program that reduces the risk of health and safety problems that arise from unsafe heating and cooling practices.

### WHO IS ELIGIBLE?

Households that are within 150% of the federal poverty income guidelines can receive assistance. The LIHEAP program in your county determines if your household's income qualifies for the program.

### THINGS TO NOTE:

- You don't need to have a past due energy bill
- You don't have to be on public assistance
- You can rent or own your home

### WHEN TO APPLY:

- You can submit an application beginning Oct. 1st.
- Applications will be accepted through Sept. 30th (pending available funding.)
- Households can be served one time during the application period.

### 2020 INCOME GUIDELINES

Please use the table below to see if you potentially qualify for LIHEAP services.

Household Size	Max Gross Annual Income
1	\$22,843
2	\$29,871
3	\$36,900
4	\$43,928
5	\$50,956
6	\$57,985
7	\$65,013
8	\$72,041

\* Updated Annually

\* Contact local agency for more info about what is included as income.



### WHAT ASSISTANCE DOES LIHEAP PROVIDE?

#### → REGULAR ASSISTANCE

Regular Assistance helps families pay their heating and cooling bills. The one-time payment is sent directly to your utility company or fuel provider, and will be credited on your bill. Assistance is based on your household size, income, and fuel type.

#### → CRISIS ENERGY ASSISTANCE

Crisis Assistance applicants receive the same benefit as Regular Assistance applicants. However, the Crisis component will be based on uncontrollable circumstances. Please check with your local LIHEAP agency regarding crisis eligibility.

LIHEAP helps you pay your main heating and cooling bills. These include:

- Electric • Gas • Propane • Coal • Oil
- Kerosene • Wood



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## HOW DO I APPLY?

Application, along with all necessary verifications, must be submitted through the designated LIHEAP Agency in your county of residence.

## TO APPLY YOU WILL NEED:

- Copy of applicant's government issued ID
- Social Security number and verification for all eligible household members or birth certificate for children under 1
- Proof of gross income for the past 30 days (4 weeks) for all household members (18 years or older) or completion of Zero Income Form if no income
- 12 month history of home energy bill (or however long you have lived at your address)
- Copy of your most recent utility bill or termination notice (if applicable)

\*Additional documentation may be required

Please contact your local agency for additional information

## WHO TO CALL FOR HELP?

Contact the agency that serves your county

### Blount County Community Action Agency, Inc

(865) 983-8411 *Serving: Blount*

### Bradley-Cleveland CSA

(423) 479-4111 *Serving: Bradley*

### Chattanooga Youth and Family Development

(423) 643-6434 *Serving: Hamilton*

### Clarksville-Montgomery County CAC

(931) 896-1800  
*Serving: Montgomery*

### Delta Human Resources Agency

(901) 476-5226  
*Serving: Fayette, Lauderdale & Tipton*

### Douglas-Cherokee Economic Authority, Inc.

(423) 587-4500  
*Serving: Cocke, Grainger, Hamblen, Jefferson, Monroe & Sevier*

### East Tennessee Human Resource Agency (ETHRA)

(865) 691-2551  
*Serving: Anderson, Campbell, Claiborne, Morgan, Scott, Union*

### Highland Rim Economic Corporation

(931) 289-4101 *Serving: Dickson, Houston, Humphreys & Stewart*

### Knoxville-Knox County CAC

(865) 546-3500 *Serving: Knox*

### Metropolitan Action Commission

(615) 862-8860 *Serving: Davidson*

### Mid-Cumberland CAC

(615) 742-1113  
*Serving: Cheatham, Robertson, Rutherford, Sumner, Trousdale, Williamson & Wilson*

### Mid-East Community Action Agency

(865) 354-0450  
*Serving: Loudon & Roane*

### Northwest TN Economic Development Council

(731) 364-3228  
*Serving: Benton, Carroll, Crockett, Dyer, Gibson, Henry, Lake, Obion, & Weakley*

### Shelby County CSA

(901) 222-4315 *Serving: Shelby*

### South Central HRA

(931) 433-7182  
*Serving: Bedford, Coffee, Franklin, Giles, Hickman, Lawrence, Lewis, Lincoln, Marshall, Maury, Moore, Perry & Wayne*

### Southeast Tennessee HRA

(423) 949-2191  
*Serving: Bledsoe, Grundy, Marion, McMinn, Meigs, Polk, Rhea & Sequatchie*

### Southwest HRA

(731) 989-5111  
*Serving: Chester, Decatur, Hardeman, Hardin, Haywood, Henderson, Madison, & McNairy*

### Upper Cumberland HRA

(931) 528-1127  
*Serving: Cannon, Clay, Cumberland, DeKalb, Fentress, Jackson, Macon, Overton, Pickett, Putnam, Smith, Van Buren, Warren & White*

### Upper East Tennessee HDA

(423) 246-6180  
*Serving: Carter, Greene, Hancock, Hawkins, Johnson, Sullivan, Unicoi & Washington*