

USDA:

Covid-19 related partial claims that were issued through the USDA PMRA (Pandemic Mortgage Recovery Advance) Program are being serviced through both USDA and PennyMac Financial Services. You can contact USDA at the information below for more information regarding your partial claim or lien release:

Email:

sm.rd.so.gld.payoff.releases@usda.gov

Customer Service:

1.866.550.5887

You may also contact your county-specific Register of Deeds office for more information regarding your partial claim lien release once the balance has been paid in full, and at least thirty (30) days have passed since the time of payoff for processing of the lien release from the mortgage servicer.