WEB TRANSFER CLIENT (“EDT”) INSTRUCTIONS AND TIPS

- **Use Google Chrome as opposed to Internet Explorer** [https://www.google.com/chrome/]
  - Chrome is the preferred internet browser for the EDT system; Internet Explorer may cause the system to not fully load or load improperly
  - Some functions, such as a full folder upload, are not available in Internet Explorer

- **Make sure you log out of EDT as opposed to just closing the browser window**
  - This will allow you to fully end your session and avoid a possible lockout situation.

**IF YOU GET LOCKED OUT:**

- **Clear your cache**
  - This should allow you to remove any old passwords that may be stored so that you are not locked out of the system
  - Here’s how: [https://support.google.com/accounts/answer/32050?co=GENIE.Platform%3DDesktop&hl=en]
  - Contact your Coordinator at THDA if you need your password reset or need technical assistance.